

# Change Management Scope



Catalyst  
Business solutions

**Sustainability:** Ensure that the program approach enables the change to be sustained ongoing

**Leadership:** Equip leaders to effectively lead their people throughout the program

**Engagement:** Ensure all stakeholders are engaged and involved appropriately throughout the program

**Organisation:** Ensure that all impacts to roles, responsibilities, KPIs and structures are identified and actively managed

**Communication:** Ensure that there is consistency of understanding across all stakeholders and that they have all the information they need just when they need it

**Education:** Equip all our impacted people with the right capability (skills, tools and knowledge) to be successful

**Support:** Ensure that all our impacted people have easy access to help when they need it